

STATE MORTGAGE

We Listen. We Care. We Deliver.

At State Mortgage we take our motto seriously. We greatly value the opinions, comments and suggestions of our customers. Please take a moment to complete this survey using the scale below. Every member of our team will be evaluated on the feedback we receive. Thank you for your time. We sincerely appreciate your business.

Excellent	Good	Satisfactory	Poor	Very Poor
5	4	3	2	1

1. Performance of Your Loan Officer ~~State Mortgage~~ Cody Hayes

- Availability 5
- Promptness in returning your calls/emails 5
- Accurate explanations for all your questions 5
- Time it took to complete your loan process 5
- Professional advice 5
- Prepared you for the closing of your loan 5
- Overall experience 5

2. Performance of Your Loan Processor Bridget Rinella

- Professionalism 5
- Promptness in returning your calls/emails 5
- Responsive to your needs throughout the loan process 5
- Prepared you for the closing of your loan 5
- Overall experience 5

STATE FUNDING

3. Performance of Support Staff

- Loan Assistant _____
- Receptionist _____

4. Performance of Business Partners

- Title Company _____

5. Overall Experience with State Mortgage

- Did we meet the closing date? YES _____ NO _____
- Were your closing costs accurate? YES _____ NO _____
- Was your transaction a positive experience? YES _____ NO _____
- Would you recommend State Mortgage? YES _____ NO _____

Comments/Suggestions: _____

Signature Roger Schroeder Date 5-25-06
 Print Name Roger Schroeder New Home Number _____